ServiceNow Connector for TotalAgility
by Genus Technologies

Seamless Integration
Connects ServiceNow with Tungsten Automation TotalAgility, enhancing automation and data accuracy across platform.

Intelligent Data Processing
Leverages AI-enabled IDP to extract and transform data from documents, directly populating ServiceNow records.

Streamlined Workflow Automation
Enables the full range of TotalAgility's capabilities, reducing manual input and expediting business processes.

Versatile Compatibility
Integrates effortlessly with any ServiceNow application, adapting to various business needs.

ABOUT GENUS TECHNOLOGIES

Genus Technologies is a highly collaborative systems integrator and solution provider with over 25 years of expertise in solving complex digital transformation challenges. With extensive experience in hyperautomation and intelligent document processing, we are poised to deliver unrivaled expertise and business advantages to our customers. Our expert services encompass the total project life cycle including analysis, design, planning, implementation, and support.

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About ServiceNow Connector for TotalAgility

Nuxeo ServiceNow Connector for TotalAgility by Genus Technologies brings together the enterprise power of ServiceNow and the intelligent automation power of Tungsten Automation's (formerly Kofax) TotalAgility in ways that enhance and streamline the automation of any business process. With the connector's two-way communication, analysts and developers can leverage the key strengths of each platform to create fully automated processes and, when necessary, human-involved processes that reduce costs, minimize latency, and improve experiences for staff and customers alike.

Intelligent automation users know TotalAgility for its best-of-breed, AI-enabled intelligent document processing (IDP) and world-class process automation features. With the connector, business solutions can directly access data elements and text buried in documents by connecting TotalAgility's power to ServiceNow. Manual data entry has become a thing of the past.

Through a simple interface, ServiceNow tasks send documents to ActiveData. The two-way integration creates a TotalAgility job to conduct IDP activities like classification, extraction, sentiment analysis, and entity extraction. TotalAgility Jobs invoke other activities like content validation, format changes, and human validation. When the activities are complete, ActiveData maps the extracted, validated, and corrected data directly into ServiceNow table records.

The Value

The solution's value lies in its seamless integration capabilities, enhancing data accuracy and expediting processes between TotalAgility and ServiceNow. With this solution, businesses can expect quantifiable improvements in operational speed and accuracy, leading to streamlined workflows and increased productivity. Its unique selling points include a specialized adapter for TotalAgility, catering specifically to this environment, and the capacity to transform extracted data into ServiceNow table records, fostering better integration between systems.

For businesses seeking a refined and efficient data extraction solution within their TotalAgility setup, ServiceNow Connector for TotalAgility stands out as a reliable, purpose-built offering that adds measurable value by simplifying data extraction, transformation, and integration processes

Key Features

> Connects ServiceNow to Tungsten Automation TotalAgility

> Extracts data from document images and PDFs using TotalAgility IDP features

> Transforms extracted data into ServiceNow table records

> Enables the full range of TotalAgility capabilities

> Integrates with any ServiceNow application

System Requirements (Version 1.0)

> On-premises TotalAgility deployment

> Available server Windows server capacity for running the connector

> Network access to the TotalAgility REST API

> Network access to the ServiceNow instance

> ServiceNow administrative user access

ServiceNow Connector for TotalAgility enables never-before-available automation and AI functionality on the ServiceNow platform. *Enhance your processes today!*

Reach out to sales@genustechnologies.com today to schedule a demo.