

Property Insurance Claim Solution by Genus Technologies

The Future of Automating Insurance Claim Processing!

Improved Policyholder Experience

> Delivers quick and efficient replacement products, boosting policyholder satisfaction with minimal effort.

Seamless Integration

> Easily integrates Amazon Business into your claim portal, simplifying the product replacement process.

Automated Claim Fulfillment

> AI-driven product selection and automated order tracking streamline claims, reducing the need for manual intervention.

Enhanced Visibility

> Provides comprehensive reporting and management tools for better control over claim costs and process efficiency.

About Property Insurance Claim Solution

The Property Insurance Claim Solution (PICS) by Genus Technologies modernizes the claims process by integrating Amazon Business directly into your claim portal. Designed to address the challenges of quick product replacement after a loss, PICS streamlines the experience for both policyholders and insurers.

With a secure cloud-based service, PICS automates the selection and delivery of replacement products, ensuring policyholders receive items efficiently and with minimal staff involvement. By leveraging Amazon's extensive network and logistical prowess, PICS enhances policyholder satisfaction while providing insurers with greater control and visibility over claim costs.

The Amazon Business Connection

Amazon Business is transforming procurement. By applying a broad set of tools to everything available on Amazon.com, Amazon Business brings never-before-available convenience, visibility, and control to the selection and delivery of almost any product.

Common Challenges in Claim Processing

Challenges you and your policyholders face after a loss include:

- > A need to receive replacement items quickly and efficiently after a catastrophic property event.
- > User-unfriendly and non-intuitive portal technology experiences.
- > Poor visibility and reporting for claims payouts.

The Solution

Now you have the power and control of Amazon Business when satisfying property claims. Property Insurance Claims Solution (PICS) from Genus Technologies allows you to plug Amazon Business into your claim portal.

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Reach out to sales@genustechnologies.com today to schedule a demo.

With PICS, policyholders directly order approved replacement products completely avoiding the need to calculate claim value and send a check.

As a secure cloud-based web service, PICS easily integrates into your claim process. The flow goes like this:

- > A policyholder suffering a loss starts a claim and enters the details.
- > Your claim portal confirms the policyholder's coverage.
- > When the coverage shows claim satisfaction is a simple product replacement, your claim portal invokes PICS and shares details like the policyholder's home address, your claim number, and the type of product involved in the loss.
- > PICS searches Amazon Business for replacement products, using easy-to-configure AI prompt statements you control.
- > The policyholder selects a replacement from a brief list of options and requests shipping to their home or another address.
- > Amazon's order number returns to your portal.
- > Amazon's world-leading logistics systems and Prime shipping deliver replacement products.
- > Your portal automatically closes the claim.

Any reporting related to the claim includes your claim number. Amazon Business's invoice management tools give your finance staff instant and complete visibility into claim costs.

With PICS, Amazon Business's global power, reach, and administrative excellence plug directly into your claims process. It enables more straight-through processing and minimizes claim staff involvement. Policyholder satisfaction will reach levels never before possible.

ABOUT GENUS TECHNOLOGIES

Genus Technologies is a highly collaborative systems integrator and solution provider with over 25 years of expertise in solving complex digital transformation challenges. Our services expand to assist organizations as a vendor-neutral expert for analysis, design, planning, and implementation for Intelligent Automation, Document Automation, Content Services, and Digital Asset Management.

Genus Technologies listens to your needs and collaborates with your teams to accelerate business processes, optimize workforce performance, drive competitive advantage, and eliminate risk.

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Key Features

- > Cloud-based REST web service
- > Easy to configure AI-driven replacement product selection
- > Amazon order number tracking
- > Claim number tracking

Benefits

- > Eliminates sending checks for product replacement claims
- > Adds the power of Amazon Business to your claim process
- > Increases straight-through claim satisfaction rates
- > Enables more control over claim costs
- > Brings advanced reporting and management to your claims process