



Unleash Hyperautomation Potential with Genus



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About Genus Technologies

Genus Technologies is a highly collaborative systems integrator and solution provider with over 25 years of expertise in solving complex digital transformation challenges. With extensive experience in hyperautomation and intelligent document processing, we are poised to deliver unrivaled expertise and business advantages to our customers. Our expert services encompass the total project life cycle including analysis, design, planning, implementation, and support.

Genus has collaborated with industry-leading customers to deliver successful projects for intelligent document automation, content services, digital asset management, and process transformation. Genus works in cross-industry organizations, and has cultivated a strong customer base in the financial, insurance, healthcare, manufacturing, logistics, and government sectors.

Our customers rely on us for a wide range of capabilities including capturing and managing data from digital or printed content to automating forms processing, and unifying the management of enterprise content made up of documents, images, audio, and video. With 24/7 customer support options, we continue to add value even after implementation.

Core Focus

Streamline Processes with Creator Workflows: We understand that streamlined processes are the foundation of a successful enterprise. We help our customers leverage the Creator Workflows of App Engine and Automation Engine.

Unlock the Power of Automation Engine: Harness the full potential of Automation Engine, the driving force behind Now Platform’s hyperautomation capabilities. With features like IntegrationHub, RPA Hub, Document Intelligence, and Automation Center, we bring you the tools to optimize and automate processes like never before.

Unleash Innovation with AppEngine: Our experts are available to provide guidance and assistance throughout the journey, helping to optimize the apps and ensure that every step of your development process is easy, secure, and efficient.

Intelligent Document Processing for Data-Driven Decisions: Say goodbye to manual document handling and embrace the efficiency of IDP to extract valuable insights from unstructured documents, driving informed decision-making to accelerate business growth.

“Genus Technologies is well known for the professionalism and diligence of its team, and we are proud to have them as our long-term partner.”

— Senior Project Manager
Major healthcare provider

Areas of Expertise

Genus Technologies holds over 300 certifications in our core competencies.

Intelligent Document Automation: Classification, Extraction, Validation, RPA, Machine Learning, AI, Process Orchestration, Development, Roadmap Design, Digital Transformation Workshops, Mobile, Cloud, Workflow, and Automation

Content Services and Digital Asset Management: Discover, Enrich, Process, Coordinate, Collaborate, Secure, Store, Publish Documents or Digital Assets, Cloud, and Distribute.

Business Process Transformation: System Orchestration, People Orchestration, Document Automation, Robots, User Experience, and Analytics

Customer Experience: Onboarding, Digital Mailroom, Claims Processing

Finance and Supply Chain: Invoice Processing, Vendor Onboarding, Lockbox

Genus Konnect Cloud Scanning

Revolutionize your scanning processes with our cutting-edge solution integration with ServiceNow. With Kodak Alaris INfuse network scanners, cloud-based management software, and the power of Genus Konnect, securely scan from anywhere directly into ServiceNow's Now Platform.

Genus Konnect empowers you to scan from anywhere, securely deliver content directly into Now Platform work queues, and receive real-time user notifications on the scanner for ultimate verification.

Ideal for organizations with highly distributed scanning requirements, Konnect streamlines processes, cuts costs, verifies processing and improves remote management of the scanning environment. With applications ranging from invoice processing to healthcare and customer accounts, Konnect is the solution for distributed scanning made easy.

The setup couldn't be more straightforward. Once the scanner is unpacked and connected to the network, scan a QR code sheet to complete an automatic installation in about 15 seconds, with no technical assistance required. The QR code will include your specific configuration and jobs for your environment.

With the solution already configured for your organization's specific needs, an employee can walk up to the scanner, feed up to 80 pages, and select the named scan button. When scanning is complete, a message on the scanner interface verifies that the Now Platform has received the data.

[Visit Our Listing in the ServiceNow Store.](#)

Customer Support

Genus has a dedicated and certified customer support organization to serve our customers globally. This greatly enhances customer adoption and helps customers to realize full value of their solution and return on investment. Customer service is supported by a responsive, ratable ticketing system. The health-check diagnostics reveal opportunities for improvement and assist with proactive engagement.

Reach out to sales@genustechnologies.com for more information.
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