



Transforming Vendor Access with Genus UI for Nuxeo



THE CLIENT

- > Global Apparel Manufacturer

THE CHALLENGE

- > Complex and Inefficient Vendor File Exchange Process

THE SOLUTION

- > A Comprehensive and User-friendly User Interface
- > Streamlined Vendor Portal

THE BENEFITS

- > Global Accessibility
- > Time Savings
- > Enhanced Collaboration
- > Efficiency

This customer is a global leader in apparel, footwear, and accessories, dedicated to connecting people with the lifestyles, activities, and experiences they cherish. Representing a family of iconic outdoor, active, and workwear brands, this organization has been developing an internal Digital Product Creation (DPC) Platform since 2019. This platform, based on Hyland's Nuxeo, supports their global product design and production process.

Before the DPC solution, each team operated in separate systems, resulting in a lack of visibility and hindering collaboration and transparency. It was challenging to access data, assets, project status or historical information across products and brands. The DPC platform addresses these prevailing issues, delivering a unified solution where all stakeholders spanning from product design to production approval can seamlessly collaborate.

The Challenge

A hurdle still existed in terms of streamlining the exchange of files with vendors and vice versa. While the DPC was being used as the internal repository for aggregated content from systems such as PLM, PIM, or VLP, its utilization for file interchange with vendors had yet to be fully realized. The existing SharePoint-based portal proved inadequate, necessitating manual folder creation for each vendor and a series of time-intensive stages to disseminate the content. For example, a single piece of content required multiple uploads under varying file names, each representing metadata specific for a vendor.

In tackling this challenge, the new solution for vendor access needed to align with criteria encompassing security, worldwide accessibility, effortless search, and an instinctive interface that required no formal training.

The Solution

The organization's DPC, based on Hyland's Nuxeo framework, inherently contained all of the content, metadata, security features, and search capabilities required for effective vendor interaction. However, a more intuitive and user-friendly interface was essential to eliminate the need for vendor training. Genus, leveraging their deep understanding and familiarity with the DPC system and requirements, introduced the Genus UI for Nuxeo as the solution.

With Genus UI, this organization has streamlined the Vendor portal process, eliminating the manual and repetitive tasks of uploading content onto SharePoint with numerous file names. They effortlessly established document level security through a comprehensive permission structure, and dynamic (user and document-aware) security policies, delivering a singular repository.

Results and Benefits

The implementation of the Genus UI for Nuxeo as a solution to the vendor access challenge within the organization's Digital Product Creation (DPC) Platform yielded significant results and brought about a host of tangible benefits:

- Enhanced Efficiency and Workflow Streamlining
- Seamless Vendor Interaction
- Unified Security Framework
- Global Accessibility and Easy Search
- Cost Savings and Resource Optimization
- Fostered Collaboration
- Elevated Stakeholder Satisfaction

Summary

The implementation of Genus UI for Nuxeo within the organization resulted in transformative outcomes for vendor access. From efficiency enhancements to bolstered collaboration, the organization reaped the benefits of a comprehensive and intuitive solution that streamlined vendor access, elevated security, and fostered a globally connected ecosystem.

To learn more about the Genus UI for Nuxeo, please contact
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ABOUT GENUS TECHNOLOGIES

The strong partnership between Genus Technologies and Hyland Nuxeo, which began in 2018, remains dedicated to consistently providing clients with significant value. With a focus on digital transformation, Genus brings over 25 years of expertise, boasting over thirty (30) specialized Nuxeo certifications, and works directly with customers or collaborates with Nuxeo's Professional Services team to deliver transformative Nuxeo solutions.

Our team has been integral delivering solutions in roles such as Architects, Functional and Technical Leads, and Solution Implementation Engineers across more than twenty Nuxeo projects, investing over 20,000 hours (about 2 and a half years) to develop transformative solutions for customers spanning Digital Asset Management, Digital Product Creation, and Enterprise Content Management.

The Genus Nuxeo Practice is committed to providing exceptional Nuxeo resources and offerings, aligned with a broader goal of delivering unparalleled value and ROI. Our team specializes in UX/ UI creation, Digital Product Creation, Digital Asset Management, Video Solutions, Legacy ECM Migrations, and Upgrades, serving diverse customer needs.

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Hyland

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